



Exotic
Hardwood
Flooring

Indusfloor

Care & Maintenance Guide

CARE & CLEANING

- Sweep high traffic areas daily or as needed with a soft bristle broom or electrostatic mop.
- Vacuum & dust regularly to prevent sand or abrasive dust build up, which can scratch the floor's finish.
- Floors should be mopped regularly with a damp / well wrung mop to remove dust. It is important to never over wet the floor when mopping, as it can change the moisture balance and cause a floor to expand, with some resulting in cupping. For this reason, it is essential to ensure that mops and cloths are well wrung so that as little water solution as possible wets the floor.
- Blot up spills & leaks immediately with a damp mop, dry cloth or paper towel. For sticky substances, moisten the cloth slightly.
- Keep door mats and areas clean to prevent accumulation of abrasive dust build up, which can scratch the floor's finish.
- It is important to NEVER clean your floors with common household detergents, ammonia or oil-based wax, polishes, steel wool pads, abrasive cleaners, furniture cleaners or similar products. These products can be too abrasive and scratch the surface, or may make a floor hazardously slippery. If these products are used, not only can it void the warranty and hinder recoating of your floor in the future.
- Monitor the climatic conditions. In cases of extreme climatic conditions it may become necessary to increase humidity using a humidifier, or decrease humidity using an air conditioner. This is especially relevant during periods of where the residence is expected to be uninhabited for extended periods; precautions should be taken to control the climate with the use of air conditioning and/or humidity controls.

Protecting your Investment

- Dirt and grit can lead to excess wear and scratching of a hardwood timber floor. Placing high-quality floor mats and area rugs near outside entrances will prevent dirt, sand and other unwanted substances from being tracked directly onto flooring. Small rugs and hall runners are also helpful for collecting the dirt that can scratch a hardwood timber floor.
- It is recommended that felt protectors be fixed on movable furniture, including table, chairs and sofas, which sit directly on the hardwood flooring to prevent scratching. Support heavy furniture and appliances with wide-bearing glides or casters.
- Affix felt floor protectors to furniture legs and on movable furniture, including chairs, tables and sofas that sit directly on hardwood flooring. This will reduce the risk of scuffing the flooring when moved.
- Some hardwood timber floors will fade, darken or change shades over time. Exposure to sunlight will increase this process and as such, it is important to rotate rugs periodically and protect the floor from direct sunlight with curtains or blinds.
- It is important to maintain an ambient temperature to avoid dryness that may cause gaps and moisture increases that may cause cupping. Also in areas where extreme temperature changes or moisture variation are common, gaps or cupping may appear in the floor.
- Avoid wearing high heel shoes or any shoes that have exposed heels with sharp points to avoid potential damage to the hardwood flooring. Note: A 6mm. heel can exert 2,000 psi (pounds per inch) when worn by a 60kg woman.

Pets with long nails or claws can scratch and dull the floor surface and finish. If pets are kept indoors, it is important to ensure that their nails or claws are trimmed regularly and kept blunt.